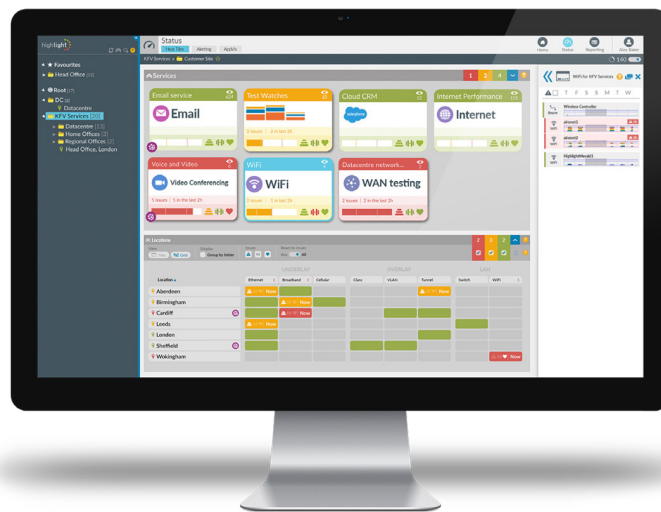


The Service Assurance solution

The **Highlight Service Assurance Platform** enables communication between Service Providers and the Enterprise customers that use their connectivity services, enhancing network service performance analysis and enabling relationships based on trust.

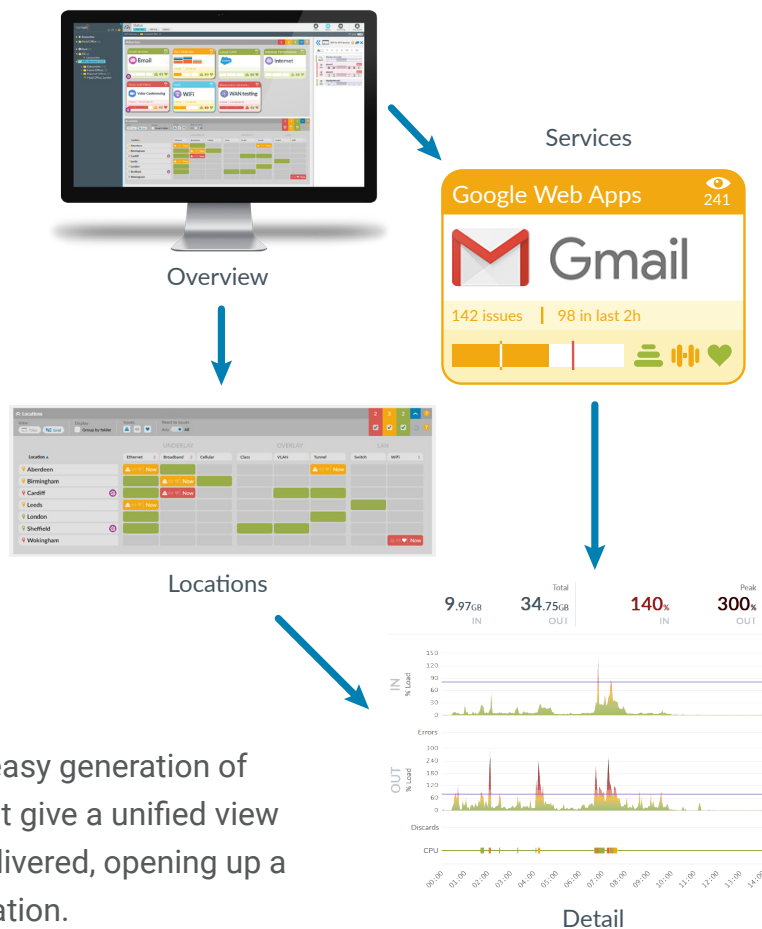
Highlight's cloud-based platform collects and analyses complex network data, transforming it into **categorised service-focused insights**, driving clear and collaborative conversations.



Enter into a relationship of transparency

Ultimate shared visibility of multi-vendor services

Highlight enables users from both Service Provider and Enterprise to see service performance on a **wide range of network services** (including SD-WAN, Cellular, Broadband, WiFi and LAN) from different vendors in a shared single-pane-of-glass viewpoint. See exactly what you need to see, and go from high-level overview to detailed analysis in seconds.

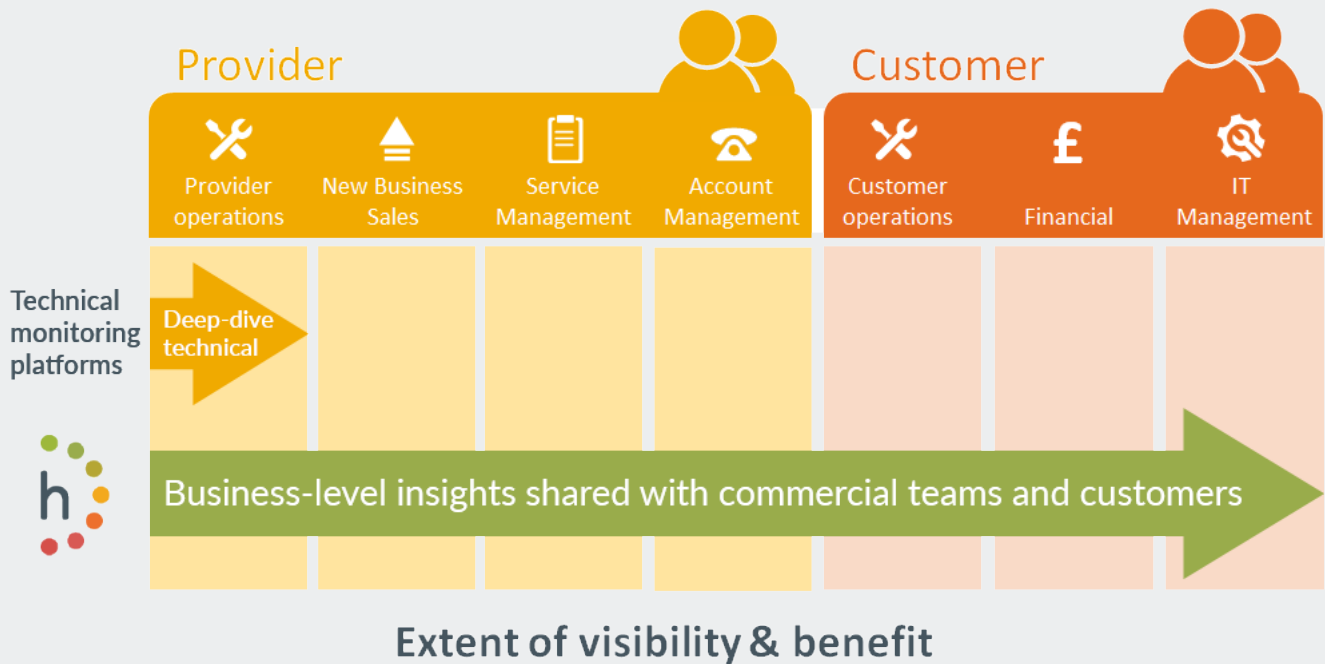


Unified reporting capabilities

The Highlight platform enables the quick and easy generation of **consolidated service management reports** that give a unified view of how multiple different services are being delivered, opening up a premium level of transparency and communication.

Go beyond technical monitoring tools

Unlike technical monitoring tools, Highlight is **designed specifically for managed services**. Monitoring tools are designed for engineers and operations teams to keep the inner workings of the network machine moving. The Highlight platform exists to help Service Provider commercial teams and Enterprise customers direct that network to provide **effective business solutions**.



"I really value the fact that both our Service Provider and our internal team are using the same insights from Highlight. Our Service Provider takes a more consultative and collaborative role compared to any of our previous providers. The combined focus is now always on where improvements can be made to help our business." - **Anthony Pugh, IT Manager at Elis**

Empower teams to achieve more with their existing resources

Easy access to persistent real time and historical service performance data means Service Managers and Sales teams can ensure every conversation with Enterprise IT teams produces effective solutions, without having to lean on technical staff to produce labour-intensive reports.

