

# Payment Automation Service Assurance

The world of modern retail depends on connectivity more than ever before. Retail businesses need to ensure that their services are resilient, especially when it comes to payment systems. The Highlight Service Assurance Platform enables that resilience.

## The symbiosis of sales and connectivity

The ongoing transformation of retail technology has seen services and locations become highly interconnected with even the most basic functions, such as stock control, HR management and payments solutions, requiring connection to a wider network.

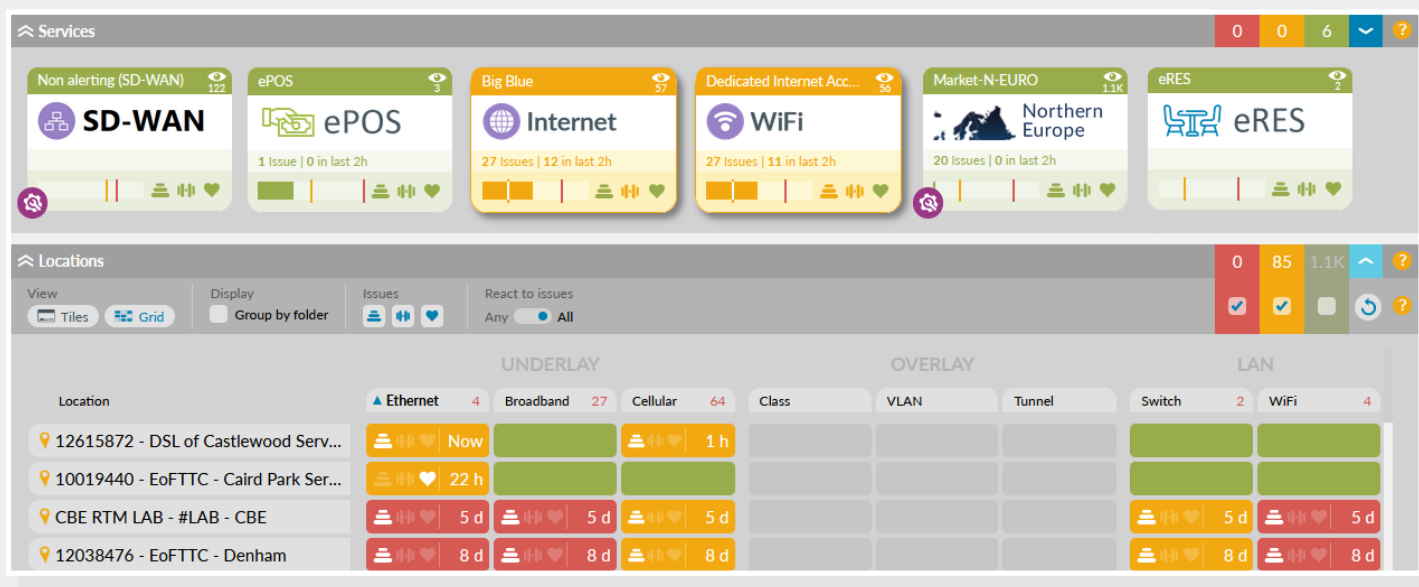
## If the network stops working, business does too

This makes continuity of connectivity more important than ever. Any local in-store network failures can have very real costs. If a store cannot take payments and process orders then, quite simply, they cannot do business and revenue is lost.



# Keep the network going to keep payments flowing

IT teams are under more pressure than ever to make sure locations stay connected. They need to know that their Service Provider can effectively optimise business critical services and routinely exceed their SLA targets.



The Highlight Service Assurance Platform collects and analyses connectivity data from points on your network and presents it in the context of locations, services and connection categories. This data is shared between your teams and Service Provider via curated dashboards.

## Enter into a network of trust with Highlight

**Problems can only be solved if they can be seen**

All the most advanced systems and solutions in the world are no good if there is no visibility of incoming issues. This is why it is important to choose a Service Provider that offers the Highlight Service Assurance Platform.

**Service Assurance satisfaction transfers onto your customers**

Shared visibility of network performance provides a basis for trustworthy communication and intelligent optimisation, ensuring potential issues are stopped before they impact business.