

## Highlight Sub-processor List : Version 1.3 as of January 2024

Sub-processor	Purpose	Data	Location	Transfer Mechanism	Supplemental Measures	Contact Details
<b>Microsoft Corporation</b>	Microsoft Azure, Office 365 - Cloud storage and processing to run the Highlight platform	Email, Name, Phone, Job Title, IP Address  Personal data included in e-mails, documents and other data transferred in an electronic form to provide the Highlight service	EU UK Switzerland EEA USA	SCCs	Encryption of data in transit and at rest.  <a href="https://docs.microsoft.com/en-us/learn/modules/audit-encryption/introduction">https://docs.microsoft.com/en-us/learn/modules/audit-encryption/introduction</a>  <a href="https://blogs.microsoft.com/eupolicy/2020/07/16/assuring-customers-about-cross-border-data-flows/">https://blogs.microsoft.com/eupolicy/2020/07/16/assuring-customers-about-cross-border-data-flows/</a>	<a href="https://aka.ms/privacyresponse">https://aka.ms/privacyresponse</a>  One Microsoft way, Redmond, Washington 98052, USA
<b>ZenDesk Inc.</b>	Cloud-based Helpdesk system used for providing support to Highlight users	Email, Name, Phone, Job Title, IP Address	Worldwide	SCCs	Encryption of data at rest and in transit.  <a href="https://www.zendesk.com/company/privacy-and-data-protection/#gdpr-sub">https://www.zendesk.com/company/privacy-and-data-protection/#gdpr-sub</a>	privacy@zendesk.com  989 Market Street San Francisco, CA 94103, USA
<b>HubSpot Inc.</b>	Cloud-based CRM for contact management including general account management and user updates	Email, Name, Phone, Job Title, IP Address of our contacts and other end users including your employees, contractors, collaborators, customers, prospects, suppliers and subcontractors.	Worldwide	SCCs	Encryption of data at rest and in transit.  <a href="https://legal.hubspot.com/dpa">https://legal.hubspot.com/dpa</a>	Nicholas Knoop, Data Protection Officer, HubSpot, Inc  HubSpot, Inc. 25 First Street, 2nd Floor Cambridge, MA 02141 USA
<b>Momentive Europe (SurveyMonkey)</b>	Cloud-based Email list management for user interactions, mailing list management	Email, Name, Phone, Job Title, IP Address	USA Ireland	SCCs	Encryption of data at rest and in transit.  <a href="https://www.surveymonkey.com/mp/legal/data-processing-agreement/">https://www.surveymonkey.com/mp/legal/data-processing-agreement/</a>  <a href="https://help.surveymonkey.com/articles/en_US/kb/SurveyMonkey-Data-Transfers-and-EU-Laws">https://help.surveymonkey.com/articles/en_US/kb/SurveyMonkey-Data-Transfers-and-EU-Laws</a>	Contact <a href="#">here</a>  2 Shelbourne Buildings, Second Floor, Shelbourne Road, Ballsbridge, Dublin 4, Ireland.
<b>Datadog</b>	To gather data on how Highlight is used	Email, Name, Session recordings	Worldwide	SCCs (Standard Contractual Clauses)	Data is stored on Datadog-managed cloud instances and encrypted at rest  <a href="https://docs.datadoghq.com/data_security/real_user_monitoring/">https://docs.datadoghq.com/data_security/real_user_monitoring/</a>	<a href="https://www.datadoghq.com/about/contact/">https://www.datadoghq.com/about/contact/</a>  620 8th Ave 45th Floor, New York, NY 10018 USA