

Highlight Sub-processor List: Version 1.3 of June 2025

Sub-processor	Purpose	Data	Location	Transfer Mechanism	Supplemental Measures	Contact Details
Microsoft Corporation	Microsoft Azure, Office 365 - Cloud storage and processing to run the Highlight platform	Email, Name, Phone, Job Title, IP Address Personal data included in e-mails, documents and other data transferred in an electronic form to provide the Highlight service	UK Switzerland EEA	SCCs	Encryption of data in transit and at rest. https://docs.microsoft.com/en-us/learn/modules/audit-encryption/introduction https://blogs.microsoft.com/eupolicy/2020/07/16/assuring-customers-about-cross-border-data-flows/	https://aka.ms/privacyresponse One Microsoft way, Redmond, Washington 98052, USA
ZenDesk Inc.	Cloud-based Helpdesk system used for providing support to Highlight users	Email, Name, Phone, Job Title, IP Address	Germany (EEA)	SCCs	Encryption of data at rest and in transit. https://www.zendesk.com/company/privacy-and-data-protection/#gdpr-sub	privacy@zendesk.com 989 Market Street San Francisco, CA 94103, USA
HubSpot Inc.	Cloud-based CRM for contact management including general account management and user updates	Email, Name, Phone, Job Title, IP Address of our contacts and other end users including your employees, contractors, collaborators, customers, prospects, suppliers and subcontractors.	EEA	SCCs	Encryption of data at rest and in transit. https://legal.hubspot.com/dpa	Nicholas Knoop, Data Protection Officer, HubSpot, Inc HubSpot, Inc. 25 First Street, 2nd Floor Cambridge, MA 02141 USA
DataDog Inc.	Activity and system log analysis.	Web page / URL usage, IP address, Browser Identification.	Germany (EEA)	SCCs	Encryption of data at rest and in transit : https://www.datadoghq.com/security/	security@datadoghq.com New York 620 8th Ave 45th Floor New York, NY 10018 USA

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